

# How do I add a text (SMS) contact method in Canvas?

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You can add a text or SMS communication channel to receive Canvas notifications on your cell phone. Text or SMS channels appear under the **Other Contacts** sidebar heading.

Once you have enabled the contact method, learn how to [set notification preferences](#).

SMS notifications are currently available for cellular numbers registered in Argentina, Australia, Austria, Belgium, Bolivia, Brazil, Canada, Chile, Colombia, Costa Rica, Denmark, Ecuador, Finland, France, Germany, Honduras, Hong Kong, India, Ireland, Israel, Italy, Japan, Luxembourg, Malaysia, Mexico, Netherlands, New Zealand, Norway, Panama, Paraguay, Peru, Philippines, Poland, Qatar, Saudi Arabia, Singapore, South Korea, Spain, Sweden, Switzerland, United Arab Emirates, United Kingdom, United States of America, and Uruguay.

**Note:** If you have a mobile device and have enabled push notifications, your Canvas profile will include a *For All Devices* push contact type. If you delete this contact method, the method will reappear the next time you enable the Canvas app on your mobile device.

## Open User Settings

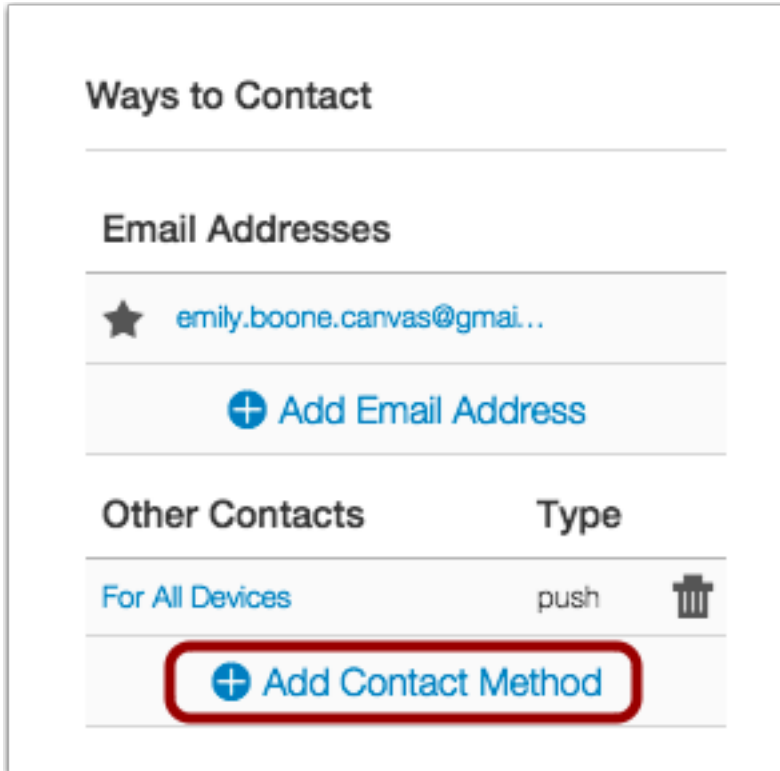
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The screenshot displays the Canvas user interface. On the left is a dark sidebar with navigation icons and labels: a gear icon for 'Dashboard', a book icon for 'Courses', two people icons for 'Groups', a calendar icon for 'Calendar', a printer icon for 'Inbox', and a question mark icon for 'Help'. At the top of the sidebar is a circular profile picture of a person with purple flowers, with the word 'Account' written below it. A black circle with the number '1' is overlaid on the 'Account' text. To the right of the sidebar, the user's name 'Emily Boone' is displayed in a large font, with a circular profile picture above it. Below the name is a 'Logout' button. A horizontal line separates the user information from a list of menu items: 'Profile', 'Settings', 'Notifications', 'Files', and 'ePortfolios'. A black circle with the number '2' is overlaid on the 'Settings' text.

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In Global Navigation, click the **Account** link [1], then click the **Settings** link [2].

## Add Contact Method



In the Other Contacts section, click the **Add Contact Method** link.

## Register SMS: United States

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The screenshot shows a dialog box titled "Register Communication" with a close button (X) in the top right corner. Below the title bar, there are two tabs: "Email" (which is currently selected and highlighted in blue) and "Text (SMS)". The "Text (SMS)" tab is active, displaying three input fields and a button. The first field is labeled "Cell Number" and is an empty text box, with a circled number "1" to its right. The second field is labeled "Carrier" and is a dropdown menu showing "[Select Carrier]", with a circled number "2" to its right. The third field is labeled "SMS Email" and is an empty text box, with a circled number "3" to its right. At the bottom right of the form area, there is a blue button labeled "Register SMS" with a red border and a circled number "4" to its right.

If you are in the United States, enter your 10-digit cell phone number [1], and select your cell phone carrier [2]. The SMS Email field [3] will auto-populate your SMS email address.

Click the **Register SMS** button [4].

## Register SMS: International

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The screenshot shows a dialog box titled "Register Communication" with a close button (X) in the top right corner. Below the title bar, there are two tabs: "Email" (highlighted in blue) and "Text (SMS)". The "Text (SMS)" tab is active and contains a form with the following elements:

- A "Country" label followed by a dropdown menu containing "[Select Country]". A circled number "1" is positioned to the right of the dropdown.
- A "Cell Number" label followed by a text input field. A circled number "2" is positioned to the right of the input field.
- A blue button labeled "Register SMS" located at the bottom right of the form area. A circled number "3" is positioned below the button.

If you're located outside the United States, you may be able to select your country [1] and enter your cell number [2]. Click the **Register SMS** button [3].

**Note:** International SMS must be enabled by your institution. If you cannot select a country, this feature is not available to you.

## Confirm SMS Number

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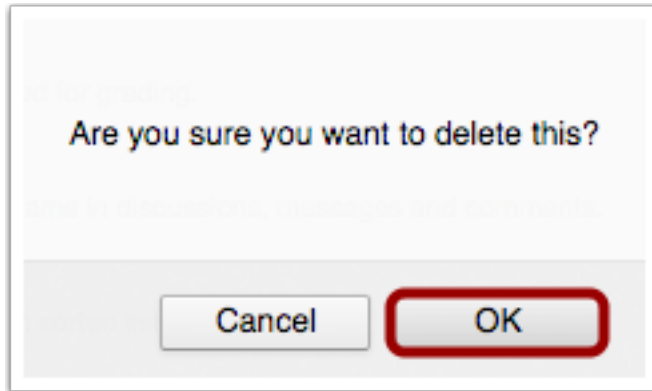
Check your cell phone for a confirmation code from canvas. Enter the code into the text field [1]. To resend the confirmation again, click the **Re-Send Confirmation** link [2]. Click the **Confirm** button [3].

## Delete SMS

To delete the contact method, click the **Delete** icon.

## Confirm Deletion

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Click the **OK** button.